

Bamboo Health recommends organizations update the following areas within OpenBeds quarterly in order to ensure that information remains accurate. Organizations should review service detail listed within OpenBeds using the path indicated below from the admin menu.

Select service administration from the admin menu > Then select the name of each individual service

OpenBeds - Login OpenBeds - Update Service ...

OpenBeds® Service Availability **Update Service Availability** Referral Request Status Analytics

Terrell3b Admin

My Profile
Change Password
System Alerts
Treatment (LoC) Decision Support
Manage Users
Service Administration
Educational Material
Help
Sign out
Please have patient complete intake form attached within our
All referrals must be submitted through OpenBeds. Please

Update Availability Cancel

Primary Service	Inpatient/ Residential Beds					Outpatient	
	Adult		Adolescent		Total	Next Available Appointment	Walk-in Access
	M	F	M	F			
Outpatient Counseling	-	-	-	-	-	10/22/2020	☒ Yes ☐ No
Inpatient Withdrawal Management	6	3	4	1	14	-	-
Crisis Stabilization	4	0	1	2	7	-	-

Alerts Information
<https://demo.openbeds.net/index.php/service>

OpenBeds - Manage Services

OpenBeds® Service Availability Update Service Availability Referral Request Status Analytics

Terrell3b Admin

Manage Services

Add New Service

ID	Primary Service	Status
1	Crisis Stabilization	Active
2	Inpatient Withdrawal Management	Active
3	Outpatient Counseling	Active

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Each organization that receives referrals for services that are listed in OpenBeds should ensure that all details about their services are up to date. It is recommended that service details be updated once a quarter. Organizations receiving referrals should also update the days & hours in which they will choose to receive referrals through OpenBeds as needed.

Manage Receiving Service Details

Primary Service^{*}: Outpatient Counseling

Deactivate Service

Add/Remove Receiving Provider from Service

Back

Additional Services

× Intensive Outpatient Treatment

Service Location Address line 1^{*}

9474 Centerway Drive

City^{*}

Richmond

State^{*}

Virginia (VA)

Zip Code^{*}

23059

Contact preference to receive referrals

E-Mail

Dedicated phone number to receive referrals^{*}

(555) 555-5555

Providers on site

× Physician on site

× Allied medical practitioner

Dedicated email to receive referrals^{*}

terrell+rec-oc@openbeds.net

Substances Treated

× Alcohol

× Benzodiazepines

× Cannabis

× Cocaine

× Dextromethorphan

× Hallucinogens

× Heroin

× Inhalants

× Methamphetamine

× Other Opioids

× PCP

× Stimulants

× Tobacco

Difficult to Place Medical and Psychiatric Conditions

× Complex medical conditions

× Active Psychosis

Special Populations

× Adults (18 and older)

× Youth (17 and under)

Payments Accepted

× Self-pay

Gender and Age Focus^{*}

× Adult - Male

× Adult - Female

× Youth (17 and under) - Male

× Youth (17 and under) - Female

× Children 12 and Under

Intake form

Click to upload intake form

Service Details^{*}

Outpatient counseling service offered by licensed counselors.

☒ Check if Service has walk-in hours

☐ Check if referrals are not taken via OpenBeds.

Walk-in: Walk-In during following hours

Enter hours when referrals are taken from OpenBeds

Mon	☐ All day	10:00 AM	12:00 PM
Tue	☐ All day	From	To
Wed	☐ All day	10:00 AM	12:00 PM
Thu	☐ All day	From	To
Fri	☐ All day	10:00 AM	12:00 PM
Sat	☒ All day		
Sun	☐ All day	From	To

Mon	☒ All day
Tue	☒ All day
Wed	☒ All day
Thu	☒ All day
Fri	☒ All day
Sat	☒ All day
Sun	☒ All day

The checkbox highlighted in the image below in red is the option that allows a receiving organization to list the service in which it is receiving referrals for within OpenBeds to appear on **Treatment Connection**. An organization should enter the dedicated email address in which notifications about referrals received through Treatment Connection should be sent.

The phone number that is desired to be displayed on **Treatment Connection** should be entered below if the organization desires an alternative number to be specifically listed on **Treatment Connection**. A brief description of the service to be shared with the public can also be indicated below. A default response can be customized by the organization for each service or program that is listed on **Treatment Connection**. The public user will receive the response indicated in this field when submitting a referral to the organization via **Treatment Connection**. Select submit at the bottom of the page to save all changes.

☒ Check this box to display your service at the OpenBeds public portal. This will allow you to receive inquiries from public users as well.

Enter the dedicated email address to receive a request from public portal *

Enter a description of your service to be displayed at the OpenBeds public portal *

Enter public phone number for the Service *

Enter the response you would like to send to the public user, which you may edit *

Dear Account User <ID>:
Thank you for your interest.